

missing persons and evacuations of buildings or neighborhoods. You can select to receive notifications for your home city, work location, and other sites of your choice on your home, mobile or business phones, email address, text messages and more. AC Alert is a unified system for Alameda County residents, businesses, and visitors. We are in partnership with Alameda County agencies and our 14 cities.

Advisory and Non-emergency messages: Non-emergency messages will only be sent via email and the Everbridge app.

Warnings and Emergencies: Will be sent using all available contact paths, including home and cell phone numbers, as well as email & the Everbridge app.

Be sure to download the Everbridge app from your app store.

**Please ensure that these phone numbers are not on the blocked list as you will receive emergency phone and notifications from these numbers:**

Alameda County: 925-560-5950

Residents in the City of Alameda: 510-747-4700

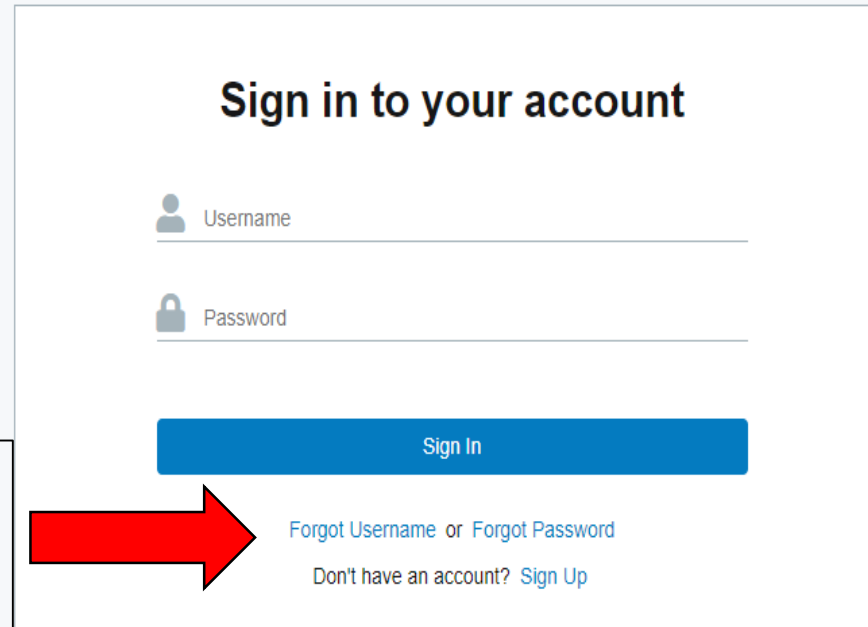
Residents in the City of Fremont: 510-284-4092

Residents in the City of Oakland: 510-238-2181

Residents in the City of Piedmont: 510-420-3000

Please go to [www.acalert.org](http://www.acalert.org) to sign into your account

If you do not remember your username or password utilize this.



The screenshot shows a sign-in form with the following elements:

- Sign in to your account** (Title)
- Username** (Input field with a person icon)
- Password** (Input field with a lock icon)
- Sign In** (Blue button)
- Forgot Username or Forgot Password** (Link, highlighted by a red arrow)
- Don't have an account? Sign Up** (Link)

# My Profile



[Edit](#)

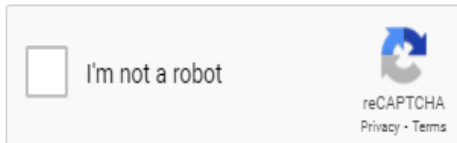
Username: [Redacted]  
First Name: [Redacted]  
Last Name: [Redacted]  
Registration Email: [Redacted]  
Time Zone: [Redacted]

Click on the edit button to add email addresses

[Delete My Account](#)

ContactBridge App: Logged in

Cell Phone 2: Text: [Redacted]  
Cell Phone 1: Text: [Redacted]  
Cell Phone 2: Voice: [Redacted]  
Cell Phone 1: Voice: [Redacted]  
E-mail Address 1: [Redacted]  
E-mail Address 2: [Redacted]



[Send Test Notification](#)

# My Subscriptions



[Edit](#)

## Alert Subscriptions

### Alameda County > Alameda County

County Health Alerts / Notifications  
County of Alameda Events & Information

### Cities > City of Pleasanton

City Pleasanton Events and Information

### Cities > City of Emeryville

City Emeryville Events and Information

### Cities > City of Albany

City Albany Events and Information

### Cities > City of Oakland

City Oakland Events and Information  
Fire Red Flag Warnings  
Urgent Oakland Business Alerts  
Urgent Oakland Resident Alerts  
Oakland Police Advisories  
Oakland Public Safety Alerts  
Oakland Traffic Alerts

### Cities > City of Dublin

City Dublin Events and Information  
City of Dublin Public Safety Alerts  
City of Dublin Traffic Alerts  
City of Dublin Health Alerts

While logged, please ensure that your subscriptions are up to date.

# My Profile

\* Username

[Redacted]

\* First Name

[Redacted]

\* Last Name

[Redacted]

Middle Initial

[Input field]

Suffix

[Input field]

\* Registration Email

[Redacted]

Time Zone

(GMT-08:00) Pacific Standard Time (America/Los\_Angeles) ▾

Here's how to contact me. (Complete at least 2 )

Move up or down to change the order.

▲ ▼ 1) ContactBridge App

▲ ▼ 2) Cell Phone 2: Text

▲ ▼ 3) Cell Phone 1: Text

▲ ▼ 4) Cell Phone 2: Voice

▲ ▼ 5) Cell Phone 1: Voice

▲ ▼ 6) E-mail Address 1

▲ ▼ 7) E-mail Address 2

▲ ▼ 8) TTY/TTD

▲ ▼ 9) Home Phone

▲ ▼ 10) Business Phone

Logged in

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

Ext

Example 5555

Save

Cancel

Side Note:

Having multiple paths will help ensure that you receive the notification.

Once you click the edit button in the "My Profile Box, this screen will appear. Ensure that you have information in the email boxes below